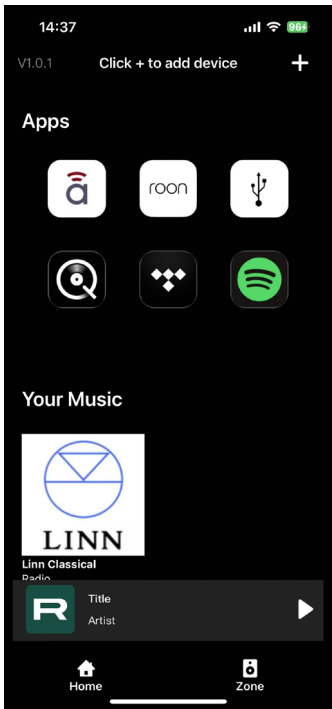# Technical Service Bulletin

March 27, 2025

Google Chromecast Audio (Cast Lite) Release

Google Chromecast Audio (Cast Lite) allows you to add your RAS-5000 or S14 as a Google Cast Audio device directly in the Rotel streamer app, eliminating the need to set it up through the Google Home app. This simplifies both the setup process and device control.

Activating this feature requires a simple three-step update process:

1. Automatic OTA Update – Your unit will automatically begin updating over the air (OTA).
2. Rotel App Update – Update the Rotel Streamer app via the App Store or Google Play Store.
2. Software Version Check – Verify that both your device and Rotel app software versions match those listed in the table below.

Software Version Information	
RAS-5000	Main V1137, streaming V3417
S14	Main V1139, streaming V3417
Rotel app	iOS V1.3.7 / Android V1.5.0

Release Notes

- "Add device" button

  Tapping this button will launch the setup wizard. The app will detect new devices and guide you through the process of Wi-Fi setup and Chromecast activation.

- Streaming service integrations

  The app's homepage has been redesigned to display all supported streaming services. Simply tap a service icon to either:

  1. Open the service within the Rotel app (if supported).
  2. Launch the streaming app directly.
  3. If the app isn't installed, you'll be directed to its download page.

- "Zone" button

  Tapping the Zone button takes you to the Zone Management page, where you can:

  1. Select your preferred listening device.
  2. Rename your device for easy identification.
  3. Activate Chromecast for seamless streaming.

For more information or questions please contact your customer service representative.

- - End - -

Technical Service Bulletin

March 27, 2025

Rotel iOS App New Version Software Release

The software has been updated on the App store to include bug fixes and improvements as listed below.

Release Type		
■ Maintenance	☐ Major	☐ Critical

Software Information	
New Version	**iOS V1.3.7 / Android V1.5.0**
Previous Version	iOS V1.3.5 / Android V1.3.3

Release Notes
● Implemented Google Chromecast Audio (CastLite). This feature allows you to add your RAS-5000 or S14 as a Google Cast Audio device directly in the Rotel streamer app instead of using the Google Home app. ● Added the Zone tab to allow you to manage devices, for instance, setting up the listening device, renaming device, and activating Chromecast. ● Updated the Home page to provide entries of all supported streaming music services. ● Other minor bug fixes.

For more information or questions please contact your customer service representative.

- - End - -

Technical Service Bulletin

March 27, 2025

S14 - Version 1139 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or WiFi to receive the update.

Release Type					
	Maintenance	■	Major		Critical

Software Information	
New Version	**Main software V1139, streaming firmware V3417**
Previous Version	Main software V1126, streaming firmware V2342

Release Notes

● Implemented Google Chromecast Audio (CastLite). This feature allows you to add your RAS-5000 as a Google Cast Audio device directly in the Rotel streamer app instead of using the Google Home app.
Note: The Rotel streamer app that supports this feature will be available on the App store and Google Play store on March 27, 2025.

● Implemented Airable Preset to save and play your favorite Internet Radio Stations via the PRESET button on the remote control with a push-hold to save and push to recall.

● Implemented USB audio file metadata display including album artwork, title, artist, and album name when playing audio from a USB Flash Drive.

● Implemented Max Volume to limit the maximum volume level of the unit to limit loudness level. This is helpful to avoid possible damage or too loud output due to accidental volume increases via the App, remote control or front panel.

● Optimized the software to eliminate unexpected output distortion when playing streaming audio (example from TIDAL) music.

● Fixed a bug where source changes to Streaming with volume reset occurred randomly.

● Fixed a bug where the USB file tree may not display properly in the USB menu in the Rotel streamer app.

● Other minor bug fixes.

For more information or questions please contact your customer service representative.

- - End - -

Technical Service Bulletin

March 6, 2024

S14 - Version 1126 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
■ Maintenance	Major	Critical

Software Information	
New Version	**V1126**
Previous Version	V1123

Release Notes
- Implemented new language support on the front panel display for Thai, French, and Spanish languages.   - Other small improvements.

For more information or questions please contact your customer service representative.

- - End - -

Technical Service Bulletin

November 21, 2023

S14 - Version 1123 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or WiFi to receive the update.

Release Type					
■	Maintenance		Major		Critical

Software Information	
New Version	**V1123**
Previous Version	V1121

Release Notes
● Implemented USB auto play. When the unit detects a flash drive has been inserted and USB is selected as the active source input, the unit will automatically begin playback of supported music tracks in sequential order. ● Implemented USB RANDOM playback mode. To toggle RANDOM order playback PRESS-HOLD the PLAY key on the remote control. The RANDOM icon will be displayed on the front display. ● Fixed a bug where the off-timer did not function if a Qobuz playlist playback had no manual pause. ● Supports the newly refreshed and updated Rotel Apps available on the iOS and Google Play store. ● Other minor bug fixes.

For more information or questions please contact your customer service representative.

- - End - -

Technical Service Bulletin

July 25, 2023

S14 - Version 1121 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all S14 units will automatically update to Version V1121 when they are powered soon after the upgrade posts (rollout requires 7-10 days to upgrade all units). No user action is required except the unit must be connected via Ethernet or WiFi to receive the update.

Release Type		
Maintenance	■ Major	Critical

Software Information	
New Version	**V1121**
Previous Version	V1108

Release Notes
● Welcome the addition of supporting TIDAL Connect allowing all of your favorite music from Tidal to play on the S14 directly from the Tidal app. This includes high resolution music files including lossless and MQA up to 24bit.   ● Improved communication and stability with the iOS and Android Apps.   ● Extended the volume menu duration from 3 seconds to 5 seconds to improve user experience.   ● Fixed a bug where the POWER led did not turn red when the unit entered Overheat Protection mode.   ● Other minor bug fixes.

For more information or questions please contact your customer service representative.

- - End - -

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Technical Service Bulletin

December 21, 2022

S14 - Version 1108 Software Release

The software has been updated to include bug fixes and improvements as listed below.

S14 units will automatically update over the Internet to the new software version.

Release Type					
■	Maintenance		Major		Critical

Software Information	
New Version	**V1108**
Previous Version	V1097

Serial Number (Change will be effective in units after the serial numbers listed below.)	
Black	279-243-1400
Silver	779-243-1100

Release Notes

- Improved the display including larger album art and larger Preset message font size for better user experience.
- Improved volume synchronization speed with the Apps.
- Add Roon Ready support.
- Improved Google Cast support
- Improved the thermal temperature management function.
- Added "Display Timeout" mode allowing the unit to automatically activate when streaming was detected
- Other minor bug fixes.

For more information or questions please contact your customer service representative.

- - End - -