Technical Service Bulletin

June 16, 2025

RAS-5000 - Version 1139 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
■ Maintenance	☐ Major	☐ Critical

Software Information	
New Version	**Main V1139, streaming V3478**

Release Notes
● Fixed a bug where the volume may reset to 0 after the unit powered cycled off/on when using the HDMI ARC input.   ● Fixed a bug where the volume may unexpectedly increase (also suggest configuring a MAX VOLUME in the setup menu).   ● Other minor bug fixes.

For more information or questions please contact your customer service representative.

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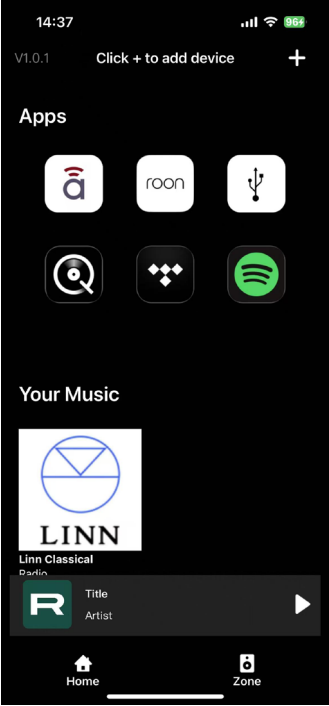# Technical Service Bulletin

March 27, 2025

Google Chromecast Audio (Cast Lite) Release

Google Chromecast Audio (Cast Lite) allows you to add your RAS-5000 or S14 as a Google Cast Audio device directly in the Rotel streamer app, eliminating the need to set it up through the Google Home app. This simplifies both the setup process and device control.

Activating this feature requires a simple three-step update process:

1. Automatic OTA Update – Your unit will automatically begin updating over the air (OTA).
2. Rotel App Update – Update the Rotel Streamer app via the App Store or Google Play Store.
2. Software Version Check – Verify that both your device and Rotel app software versions match those listed in the table below.

Software Version Information	
RAS-5000	Main V1137, streaming V3417
S14	Main V1139, streaming V3417
Rotel app	iOS V1.3.7 / Android V1.5.0

Release Notes

- "Add device" button

  Tapping this button will launch the setup wizard. The app will detect new devices and guide you through the process of Wi-Fi setup and Chromecast activation.

- Streaming service integrations

  The app's homepage has been redesigned to display all supported streaming services. Simply tap a service icon to either:

  1. Open the service within the Rotel app (if supported).
  2. Launch the streaming app directly.
  3. If the app isn't installed, you'll be directed to its download page.

- "Zone" button

  Tapping the Zone button takes you to the Zone Management page, where you can:

  1. Select your preferred listening device.
  2. Rename your device for easy identification.
  3. Activate Chromecast for seamless streaming.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

March 27, 2025

Rotel iOS App New Version Software Release

The software has been updated on the App store to include bug fixes and improvements as listed below.

Release Type					
■	Maintenance		Major		Critical

Software Information	
New Version	**iOS V1.3.7 / Android V1.5.0**
Previous Version	iOS V1.3.5 / Android V1.3.3

Release Notes
● Implemented Google Chromecast Audio (CastLite). This feature allows you to add your RAS-5000 or S14 as a Google Cast Audio device directly in the Rotel streamer app instead of using the Google Home app.   ● Added the Zone tab to allow you to manage devices, for instance, setting up the listening device, renaming device, and activating Chromecast.   ● Updated the Home page to provide entries of all supported streaming music services.   ● Other minor bug fixes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

March 27, 2025

RAS-5000 - Version 1137 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type					
	Maintenance	▮	Major		Critical

Software Information	
New Version	**Main software V1137, streaming firmware V3417**
Previous Version	Main software V1131, streaming firmware V2342

Release Notes

● Implemented Google Chromecast Audio (CastLite). This feature allows you to add your RAS-5000 as a Google Cast Audio device directly in the Rotel streamer app instead of using the Google Home app.
Note: The Rotel streamer app that supports this feature will be available on the App store and Google Play store on March 27, 2025.

● Implemented Airable Preset to save and play your favorite Internet Radio Stations via the PRESET button on the remote control with a push-hold to save and push to recall.

● Implemented USB audio file metadata display including album artwork, title, artist, and album name when playing audio from a USB Flash Drive.

● Implemented Max Volume to limit the maximum volume level of the unit to limit loudness level. This is helpful to avoid possible damage or too loud output due to accidental volume increases via the App, remote control or front panel.

● Optimized the software to eliminate unexpected output distortion when playing streaming audio (example from TIDAL) music.

● Fixed a bug where source changes to Streaming with volume reset occurred randomly.

● Fixed a bug where the USB file tree may not display properly in the USB menu in the Rotel streamer app.

● Other minor bug fixes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

May 10, 2024

RAS-5000 - Version 1131 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
■ Maintenance	Major	Critical

Software Information	
New Version	**V1131**
Previous Version	V1127

Release Notes
• Implemented new language support on the front panel display for Thai, French, and Spanish languages. • Other small improvements.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

November 14 2023

RAS-5000 - Version 1127 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all units will automatically update to the latest version when they are powered soon after the upgrade posts (rollout requires 7-10 days to upgrade all units). No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
■ Maintenance	☐ Major	☐ Critical

Software Information	
New Version	**V1127**
Previous Version	V1125

Release Notes
● Improved HDMI CEC Power Control. This function allows the RAS-5000 to be powered ON or OFF automatically when the TV power state changes. To utilizes this function the current listening source on the RAS-5000 must be set to HDMI ARC and the SIGNAL SENSE function in the setup menu must be set to ENABLED.   **Note:** Not all TVs respond to and/or transmit CEC power control messages thus the attached display may not turn on or turn off the RAS-5000. The TV must also have CEC Power Control set to Enabled if this option is available in the TV setup.   ● Other minor bug fixes.

For more information or questions please contact your customer service representative.

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