

Technical Service Bulletin

July 30, 2025

RAS-5000 - Version 3599 Streaming Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or WiFi to receive the update.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	Streaming V3599

Release Notes
<ul style="list-style-type: none"> • Welcome the addition of Qobuz Connect support, allowing you to stream all of your favorite music directly from the Qobuz App including high-resolution audio files up to 192kHz / 24bit. • Fixed a bug where some Airable internet radio station could not be played. • Optimized the UPnP functionality to improve compatibility with streaming sources. • Other minor bug fixes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

June 16, 2025

RAS-5000 - Version 1139 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	Main V1139, streaming V3478

Release Notes
<ul style="list-style-type: none"> • Fixed a bug where the volume may reset to 0 after the unit powered cycled off/on when using the HDMI ARC input. • Fixed a bug where the volume may unexpectedly increase (also suggest configuring a MAX VOLUME in the setup menu). • Other minor bug fixes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

March 27, 2025

RAS-5000 - Version 1137 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	Main software V1137, streaming firmware V3417
Previous Version	Main software V1131, streaming firmware V2342

Release Notes
<ul style="list-style-type: none"> Implemented Google Chromecast Audio (CastLite). This feature allows you to add your RAS-5000 as a Google Cast Audio device directly in the Rotel streamer app instead of using the Google Home app. Note: The Rotel streamer app that supports this feature will be available on the App store and Google Play store on March 27, 2025. Implemented Airable Preset to save and play your favorite Internet Radio Stations via the PRESET button on the remote control with a push-hold to save and push to recall. Implemented USB audio file metadata display including album artwork, title, artist, and album name when playing audio from a USB Flash Drive. Implemented Max Volume to limit the maximum volume level of the unit to limit loudness level. This is helpful to avoid possible damage or too loud output due to accidental volume increases via the App, remote control or front panel. Optimized the software to eliminate unexpected output distortion when playing streaming audio (example from TIDAL) music. Fixed a bug where source changes to Streaming with volume reset occurred randomly. Fixed a bug where the USB file tree may not display properly in the USB menu in the Rotel streamer app. Other minor bug fixes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

August 12, 2024

S14, RAS-5000 - Version 2342 Streaming Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all the units will automatically update to the latest version when they are powered soon after the upgrade posts. No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	eng.C4A.V2342
Previous Version	eng.C4A.V2301

Release Notes
<ul style="list-style-type: none"> • Fixed a bug where unexpected output distortion occurred when playing TIDAL music. • Fixed incorrect audio quality indication when playing TIDAL MAX FLAC music. • Fixed incorrect audio quality indication when playing Qobuz music on the Rotel app. (For RAS-5000) • Other minor bug fixes.

For more information or questions please contact your customer service representative.

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