

MICHI

Technical Service Bulletin

September 19, 2025

MICHI Q5 - Version 1.04 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Release Type	
Maintenance	Major

Software Information	
New Version	Main V1.04, CD V1.03
Previous Version	Main V1.02, CD V1.02

Serial Number (Change will be effective in units start from the serial numbers listed below.)	
Black	293-510-1050

Release Notes
<ul style="list-style-type: none">• Fixed a bug where album artwork sometimes failed to display on the front panel in certain network environments.• Improved the runtime UI by left-aligning disc text information, removing the default CD icon, and dynamically showing disc text information and album artwork when available.• Improved disc performance for smoother loading, playback, track changes, and display updates.• Improved reliability of disc information display.• Fixed a bug where the first note could be missing when switching tracks via PC-USB input in 32-bit PCM mode.• Fixed a bug where the unit did not send status feedback after a warm reboot when Network Standby was disabled.• Improved CD mechanism stability to ensure smooth operation even during unexpected use.• Other minor bug fixes.

For more information or questions please contact your customer service representative.

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MICHI

Technical Service Bulletin

April 24, 2025

MICHI Q5 - Version 1.02 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V1.02
Previous Version	V1.01

Serial Number (Change will be effective in units start from the serial numbers listed below.)	
Black	293-502-1200

Release Notes
<ul style="list-style-type: none">● Support MP3 CDs (CDR, CD-Audio Type).● Fixed a bug where the unit would not properly read some discs displaying "Loading" message.● Improved USB update function with additional Flash Drive sizes and Patrimon formats (as above).● Improved compatible when receiving 88.2kHz audio via digital source inputs. (Also requires PC-USB firmware update, see additional update instructions on www.rotel.com under SUPPORT).● Other minor bug fixes. <p>NOTE The rear USB port supports USB flash drives with a single primary partition, formatted in FAT or FAT 32. The maximum supported capacities are 4GB for FAT and 256GB for FAT32. Unsupported flash formats or sizes will not be recognized and the USB Flash Drive update function will not work.</p> <p>NOTICE We are aware of a few limited reports of the display of album artwork not displaying on the front panel when playing CDs on the MICHI Q5 in certain environments, while this does not impact audio playback or the Q5's exceptional sound performance, we are pursuing the reports to improve the reliable display of album artwork as a top priority for the MICHI user experience. This issue appears to stem from individual network variables such as the below subject to further investigation:</p> <ul style="list-style-type: none">● Local firewall restrictions● Router configurations● DNS and ISP behavior● Internet Service Providers● Other network specific anomalies <p>The Michi software engineering teams are actively working to isolate the root cause and implement a reliable software solution. Given the remote nature of the affected networks the process requires detailed debugging and controlled testing. We will continue to post updates as the engineers identify and fix these isolated cases.</p>

For more information or questions please contact your customer service representative.

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